



SCS Response to COVID-19

The safety of our people, our customers, and the communities in which we operate are our top priorities. Here's what we're doing to reduce the coronavirus spread, while working hard to continue to WOW our customers, vendors, and employees.

SCS is classified as an Essential Business for Information Technology & Cybersecurity as defined in the guidance provided by the Department of Homeland Security, Cybersecurity & Infrastructure Security Agency. This means SCS will continue providing our mission-critical services to support the critical infrastructure of our customers and communities we serve during these trying times. <https://www.cisa.gov/sites/default/files/publications/CISA-Guidance-on-Essential-Critical-Infrastructure-Workers-1-20-508c.pdf>

We have been closely monitoring the developments of the COVID-19 situation and have modified our internal policies for the health and safety of our employees. These changes help us adequately follow social-distancing protocol and allow us to do what we can to protect our employees, our customers, and the city and surrounding regions.

- Effective Tuesday, March 24, all employees were encouraged to work remotely from home and to avoid any unnecessary site client visits. This means if you call our newly working-from-home staff, you may hear our children and pets in the background. Please be patient with us as we adapt to this new normal.
- Emergency onsite work can still be completed as needed to support critical business needs with approval from client and SCS management.
- All employees will follow the behavioral precautions recommended by the CDC. <https://www.cdc.gov/coronavirus/2019-ncov/prepare/prevention.html>

Please keep in mind this is a developing situation and updates will be communicated as applicable, when the need arises. To stay up to date with our latest information and resources, follow us on our website and social media sites listed below.

<https://scsgrandrapids.com>

<https://www.facebook.com/scsgrandrapids/>

<https://www.instagram.com/scsgrandrapids/>

<https://twitter.com/scsgrandrapids>

<https://www.linkedin.com/company/scsgrandrapids>